# **Supplementary Information**

Flash Pass

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In the Online Appendix, we have generalized and proven the results in Section [5](#page--1-0) in the more general multi-type case. For the reader's convenience, in this Supplementary Information, which consists of Appendix [C,](#page-0-2) we present the proofs for results in Section [5](#page--1-0) without extending to the multi-type case.

# <span id="page-0-2"></span>**C Proofs for Section [5](#page--1-0)**

Appendix [C.1](#page-0-3) presents lemmas specific to the two-type case that can be used in proving results in Section [5.](#page--1-0) The correspondence between these lemmas in the two-type case and those in the multi-type case is listed in Table [2.](#page-1-0) The proofs for results in Section [5](#page--1-0) that are specific to the two-type case appear from Appendix [C.2](#page-7-0) onward.

## <span id="page-0-3"></span>**C.1 Lemmas for Two-Type Case**

The following two results are analogous to Claim [1](#page--1-1) and Lemma [3](#page--1-2) in the single-type case. Their proofs are omitted as they are perfectly analogous to those in the single-type case.

<span id="page-0-4"></span>**Claim 1''.** Fix  $((N^h, N^l), K, (u^h, u^l))$  and a scheme q. Fix  $k \in \{1, ..., K\}$  and  $t \in \{h, l\}$ *. If*  $j_1, j_2 \in \{1, ..., k-1\}$ *, then* 

$$
v^t(\theta_k; \theta_{j_1}) = v^t(\theta_k; \theta_{j_2}) > v^t(\theta_k).
$$

*If*  $l_1, l_2 \in \{0, k+1, k+2, \ldots, K\}$ , then

$$
v^t(\theta_k) > v^t(\theta_k; \theta_{l_1}) = v^t(\theta_k; \theta_{l_2}).
$$

<span id="page-0-5"></span>**Lemma 3<sup>n</sup>**. Fix  $((N^h, N^l), K, (u^h, u^l))$  such that  $K > 1$ . Fix a scheme q and  $t \in \{h, l\}$ . *If*  $u^t$  *is concave, then for any*  $j, k \in \{1, ..., K\}$  *such that*  $j < k$ *,* 

$$
v^t(\theta_j) - v^t(\theta_k; \theta_j) \le v^t(\theta_j; \theta_k) - v^t(\theta_k).
$$

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Description	Two-type	Multi-type
Properties of pass-utility function	Claim $1''$	Claim $1'$
Implication of concave base utility function	Lemma $3''$	Lemma $3'$
Properties of type-specific constraints	Lemma 9	Lemma 4
IC and IR characterization	Corollary 4	Corollary 1
IC reduction	Lemma $10$	Lemma 5
IR reduction	Lemma 11	Lemma 6
Implementability-checking price vector	Lemma 12	- Lemma 7

<span id="page-1-0"></span>Table 2: Correspondence between lemmas in the two-type and multi-type cases.

*The inequality is strict if*  $u^t$  *is strictly concave and either*  $\max_{m \in \{j,k\}} (q_m^h + q_m^l) > 1$  *or*  $j + 1 < k$ .

The proofs for the results specific to the two-type case from Appendix [C.2](#page-7-0) onward often use a result analogous to Lemma [2](#page--1-10) in the single-type case, which we state in this section as Lemma [12.](#page-5-0) This lemma in the two-type case itself uses a generalization of the constraint reduction results in the single-type case (parts [\(a\)](#page--1-11) and [\(b\)](#page--1-12) of Lemma [1\)](#page--1-13), and we state them as Lemmas [10](#page-3-1) and [11.](#page-4-0) Figure [7](#page-4-1) provides a roadmap of how the results in this subsection contribute to proofs from Appendix [C.2](#page-7-0) onward.

We first derive a result for the relation between type-specific IC and IR constraints.

<span id="page-1-1"></span>**Lemma 9** (Properties of type-specific constraints). *Fix*  $((N^h, N^l), K, (u^h, u^l))$ *. Fix a scheme* q and a price vector p. Fix j, k,  $m \in \{1, ..., K\}$  such that  $j < k$ .

- <span id="page-1-2"></span>(a) If  $q_j^h > 0$  and  $q_j^l > 0$ , then  $IC_{jk}^l$  implies  $IC_{jk}^h$ .
- <span id="page-1-3"></span>(b) If  $q_k^h > 0$  and  $q_k^l > 0$ , then  $IC_{kj}^h$  *implies*  $IC_{kj}^l$ .
- <span id="page-1-4"></span>(c) If  $q_0^h > 0$  and  $q_0^l > 0$ , then  $IC_{0m}^h$  implies  $IC_{0m}^l$ .
- <span id="page-1-5"></span>(d) If  $q_m^h > 0$  and  $q_m^l > 0$ , then  $IR_m^l$  implies  $IR_m^h$ .

*Proof.*

**Proof for** [\(a\)](#page-1-2) If  $q_j^h > 0$  and  $q_j^l > 0$ , then both  $IC_{jk}^h$  and  $IC_{jk}^l$  are defined. Note that  $(p, q)$  satisfies  $IC_{jk}^{l}$  if and only if

$$
p_j - p_k \le v^l(\theta_j) - v^l(\theta_k; \theta_j).
$$

Since  $u_n^h - u_{n+1}^h > u_n^l - u_{n+1}^l$  holds for every  $n \in \{1, ..., N-1\}$  by the definition of customer types, we have  $v^h(\theta_j) - v^h(\theta_k; \theta_j) > v^l(\theta_j) - v^l(\theta_k; \theta_j)$ . Therefore, if  $(p, q)$ 

satisfies  $IC_{jk}^l$ , then

$$
p_j - p_k \le v^l(\theta_j) - v^l(\theta_k; \theta_j) < v^h(\theta_j) - v^h(\theta_k; \theta_j),
$$

which means that  $(p, q)$  also satisfies  $IC_{jk}^h$ .

**Proof for** [\(b\)](#page-1-3) If  $q_k^h > 0$  and  $q_k^l > 0$ , then both  $IC_{kj}^h$  and  $IC_{kj}^l$  are defined. Note that  $(p, q)$  satisfies  $IC_{kj}^h$  if and only if

$$
p_j - p_k \ge v^h(\theta_j; \theta_k) - v^h(\theta_k).
$$

Since  $u_n^h - u_{n+1}^h > u_n^l - u_{n+1}^l$  holds for every  $n \in \{1, ..., N-1\}$  by the definition of customer types, we have  $v^h(\theta_j;\theta_k) - v^h(\theta_k) > v^l(\theta_j;\theta_k) - v^l(\theta_k)$ . Therefore, if  $(p,q)$ satisfies  $IC_{kj}^h$ , then

$$
p_j - p_k \ge v^h(\theta_j; \theta_k) - v^h(\theta_k) > v^l(\theta_j; \theta_k) - v^l(\theta_k),
$$

which means that  $(p, q)$  also satisfies  $IC_{kj}^l$ .

**Proof for** [\(c\)](#page-1-4) If  $q_0^h > 0$  and  $q_0^l > 0$ , then both  $IC_{0m}^h$  and  $IC_{0m}^l$  are defined. Note that  $(p, q)$  satisfies  $IC_{0m}^h$  if and only if

$$
v^h(\theta_m; \theta_0) - p_m \le 0.
$$

Since  $u_n^h > u_n^l$  holds for every  $n \in \{1, ..., N\}$  by the definition of customer types, we have  $v^l(\theta_m; \theta_0) < v^h(\theta_m; \theta_0)$ . Therefore, if  $(p, q)$  satisfies  $\mathrm{IC}_{0m}^h$ , then

$$
v^{l}(\theta_m; \theta_0) - p_m < v^{h}(\theta_m; \theta_0) - p_m \le 0,
$$

which means that  $(p, q)$  also satisfies  $IC^l_{0m}$ .

**Proof for** [\(d\)](#page-1-5) If  $q_m^h > 0$  and  $q_m^l > 0$ , then both  $\text{IR}_m^h$  and  $\text{IR}_m^l$  are defined. Note that  $(p, q)$  satisfies  $\text{IR}_m^l$  if and only if

$$
v^{l}(\theta_{m}) - p_{m} \geq 0.
$$

Since  $u_n^h > u_n^l$  holds for every  $n \in \{1, ..., N\}$  by the definition of customer types, we have  $v^h(\theta_m) > v^l(\theta_m)$ . Therefore, if  $(p, q)$  satisfies  $\text{IR}_m^l$ , then

$$
v^{h}(\theta_{m}) - p_{m} > v^{l}(\theta_{m}) - p_{m} \ge 0,
$$

which means that  $(p, q)$  also satisfies  $\text{IR}_m^h$ .

Fix  $((N^h, N^l), K, (u^h, u^l))$ , a scheme q, and a price vector p. Fix  $j \in \{0, ..., K\}$ and  $k \in \{1, \ldots, K\}$  such that  $j \neq k$  and  $q_j^h + q_j^l > 0$ . Define IC<sub>jk</sub> to be the type-specific IC constraint in  $\{IC_{jk}^t : t \in \{h, l\}, q_j^t > 0\}$  that implies every constraint in the set; define  $\text{IR}_k$  to be the type-specific IR constraint in  $\{\text{IR}_k^t : t \in \{h, l\}, q_k^t > 0\}$  that implies every constraint in the set. Lemma [9](#page-1-1) ensures that  $IC_{jk}$  and  $IR_k$  are well-defined.

Lemma [9](#page-1-1) immediately implies the following characterization of IC and IR constraints without the type superscripts. We define the following new notations for ease of characterization: Given a scheme q, for each  $j \in \{0, \ldots, K\}$  such that  $q_j^h + q_j^l > 0$ , define  $\bar{t}_j = l$  if  $q_j^l > 0$  and otherwise  $\bar{t}_j = h$ ; define  $\underline{t}_j = h$  if  $q_j^h > 0$  and otherwise  $t_i = l$ .

<span id="page-3-0"></span>**Corollary 4** (IC and IR characterization). Fix  $((N^h, N^l), K, (u^h, u^l))$ . Fix a scheme q and a price vector p. Fix j, k,  $m \in \{1, ..., K\}$  such that  $j < k$ .

- <span id="page-3-3"></span>(a)  $IC_{jk}$  is equivalent to  $IC_{jk}^{\bar{t}_j}$ .
- <span id="page-3-5"></span>(b)  $IC_{kj}$  *is equivalent to*  $IC_{kj}^{t_k}$ .
- (c) If  $q_0^h + q_0^l > 0$ , then  $IC_{0m}$  *is equivalent to*  $IC_{0m}^{\mathbf{t}_0}$ .
- <span id="page-3-4"></span>(*d*)  $IR_m$  *is equivalent to*  $IR_m^{\bar{t}_m}$ .

*Proof.* The result is immediate from Lemma [9.](#page-1-1)

The following two lemmas provide conditions under which the downward IC and IR constraint reductions are valid in the two-type case.

<span id="page-3-1"></span>**Lemma 10** (IC Reduction with two types). Fix  $((N^h, N^l), K, (u^h, u^l))$  such that  $K > 1$ *. Fix a scheme q and a price vector p. Fix*  $j, k \in \{1, ..., K\}$  such that  $j < k$ *. Assume that*  $q_j^l = 0$  *or*  $q_m^l > 0$  *for every*  $m \in \{j, \ldots, k-1\}$ *. If*  $(p, q)$  *satisfies*  $IC_{m,m+1}$ *for every*  $m \in \{j, \ldots, k-1\}$ *, then it satisfies*  $IC_{jk}$ *.* 

*Proof.* Assume  $q_j^l = 0$ , which implies that  $\mathrm{IC}_{jk}$  is equivalent to  $\mathrm{IC}_{jk}^h$ . Assume that  $(p, q)$  satisfies IC<sub>m,m+1</sub> for every  $m \in \{j, \ldots, k-1\}$ . By IC<sub>m,m+1</sub> and the definition of customer types, we have

<span id="page-3-2"></span>
$$
p_m - p_{m+1} \le \max_{t \in \{h,l\}} \left[ v^t(\theta_m) - v^t(\theta_{m+1}; \theta_m) \right] = v^h(\theta_m) - v^h(\theta_{m+1}; \theta_m). \tag{49}
$$

 $\Box$ 



<span id="page-4-1"></span>Figure 7: Roadmap of Appendix [C.1.](#page-0-3)

Therefore, if  $(p, q)$  satisfies  $IC_{m,m+1}$  for every  $m \in \{j, \ldots, k-1\}$ , then

$$
p_j - p_k = \sum_{m=j}^{k-1} (p_m - p_{m+1})
$$
  
\n
$$
\leq \sum_{m=j}^{k-1} \left[ v^h(\theta_m) - v^h(\theta_{m+1}; \theta_m) \right]
$$
 (by (49))  
\n
$$
= v^h(\theta_j) - v^h(\theta_k) - \sum_{m=j}^{k-1} \left[ v^h(\theta_{m+1}; \theta_m) - v^h(\theta_{m+1}) \right]
$$
  
\n
$$
\leq v^h(\theta_j) - v^h(\theta_k) - \left[ v^h(\theta_k; \theta_{k-1}) - v^h(\theta_k) \right]
$$
 (by Claim 1")  
\n
$$
= v^h(\theta_j) - v^h(\theta_k; \theta_j).
$$
 (by Claim 1")

Thus,  $(p, q)$  satisfies IC<sub>jk</sub>.

Now assume  $q_m^l > 0$  for every  $m \in \{j, \ldots, k-1\}$ , which by part [\(a\)](#page-3-3) of Corollary [4](#page-3-0) implies that  $\text{IC}_{jk}$  is equivalent to  $\text{IC}_{jk}^{l}$  and  $\text{IC}_{m,m+1}^{l}$  is equivalent to  $\text{IC}_{m,m+1}^{l}$ . By part [\(a\)](#page--1-11) of Lemma [1,](#page--1-13)  $(p, q)$  satisfies IC<sub>jk</sub>.  $\Box$ 

<span id="page-4-0"></span>**Lemma 11** (IR Reduction with two types). Fix  $((N^h, N^l), K, (u^h, u^l))$  such that  $K > 1$ *. Fix a scheme q and a price vector p. Assume*  $q_j^l = 0$  *or*  $q_k^l > 0$  *for some*  $j, k \in \{1, \ldots, K\}$  such that  $j < k$ . If  $(p, q)$  satisfies  $IC_{jk}$  and  $IR_k$ , then it satisfies  $IR_j$ . *Proof.* Fix  $j, k \in \{1, ..., K\}$  such that  $j < k$ . Assume that  $(p, q)$  satisfies IC<sub>jk</sub> and

IR<sub>k</sub>. Assume  $q_j^l = 0$ , which implies that IC<sub>jk</sub> is equivalent to IC<sup>h</sup><sub>jk</sub> and IR<sub>j</sub> is equivalent to IR<sup>h</sup>, As  $(p, q)$  satisfies IR<sub>k</sub>, by the definition of customer types, we have

<span id="page-5-1"></span>
$$
v^{h}(\theta_{k}) - p_{k} = \max_{t \in \{h, l\}} v^{t}(\theta_{k}) - p_{k} \ge 0.
$$
 (50)

 $\Box$ 

Therefore, we have

$$
v^{h}(\theta_{j}) - p_{j} \ge v^{h}(\theta_{k}; \theta_{j}) - p_{k}
$$
 (by IC<sup>h</sup><sub>jk</sub>)  
\n
$$
\ge v^{h}(\theta_{k}) - p_{k}
$$
 (by Claim 1")  
\n
$$
\ge 0.
$$
 (by (50))

Thus,  $(p, q)$  satisfies  $IR_j$ .

Now assume  $q_k^l > 0$ , which by part [\(d\)](#page-3-4) of Corollary [4](#page-3-0) implies that IR<sub>k</sub> is equivalent to IR<sup>l</sup><sub>k</sub>. For every  $t \in \{h, l\}$  such that  $q_j^t > 0$ , we have

$$
v^{t}(\theta_{j}) - p_{j} \ge v^{t}(\theta_{k}; \theta_{j}) - p_{k}
$$
 (by IC<sup>t</sup><sub>jk</sub>)  
\n
$$
\ge v^{l}(\theta_{k}; \theta_{j}) - p_{k}
$$
 (by the definition of types)  
\n
$$
\ge v^{l}(\theta_{k}) - p_{k}
$$
 (by Claim 1")  
\n
$$
\ge 0.
$$
 (by IR<sup>l</sup><sub>k</sub>)

Thus,  $(p, q)$  satisfies  $IR_j$ .

The following result is analogous to Lemma [2](#page--1-10) in the single-type case and provides a price vector to check implementability. It turns out that when there is more than one customer type, we no longer have the partial upward IC constraint reduction as in part [\(c\)](#page--1-19) of Lemma [2.](#page--1-10)

<span id="page-5-0"></span>**Lemma 12** (Two-type implementation). Fix  $((N^h, N^l), K, (u^h, u^l))$  and a scheme q such that  $v^{\bar{t}_K}(\theta_K) \geq 0$ . Assume that for every  $j \in \{1, \ldots, K-1\}$ ,  $q_j^l > 0$  implies  $q_{j+1}^l >$ 0*.* Let  $p^* = (p_1^*, \ldots, p_K^*)$  be such that  $p_K^* = v^{\bar{t}_K}(\theta_K)$  and  $p_j^* - p_{j+1}^* = v^{\bar{t}_j}(\theta_j) - v^{\bar{t}_j}(\theta_{j+1}; \theta_j)$ *for every*  $j \in \{1, \ldots, K - 1\}$ *. The following statements are equivalent:* 

- <span id="page-5-3"></span>*(a)* q *is implementable.*
- <span id="page-5-2"></span> $(b)$   $p^*$  *implements*  $q$ *.*
- <span id="page-5-4"></span>*(c)* For any  $j, k \in \{1, ..., K\}$  such that  $j < k$ ,  $(p^*, q)$  satisfies  $IC_{kj}$ . If  $q_0^h + q_0^l > 0$ , *then*  $(p^*, q)$  *satisfies*  $IC_{0j}$  *for every*  $j \in \{1, \ldots, K\}.$

*Proof.* The following result, which generalizes Claim [3](#page--1-20) to the two-type case, is useful in showing that  $p^* \in \mathbb{R}_+^K$ . We omit its proof since it is analogous to the proof of Claim [3.](#page--1-20)

<span id="page-6-0"></span>**Claim** [3](#page--1-20)''. Fix  $((N^h, N^l), K, (u^h, u^l))$  and a scheme q. For any  $j, k \in \{1, ..., K\}$  such *that*  $j < k$  *and every*  $t \in \{h, l\}$ *, we have*  $v^t(\theta_j) > v^t(\theta_k; \theta_j)$ *.* 

By Claim [3](#page-6-0)'', for every  $j \in \{1, ..., K-1\}$ , we have  $p_j^* - p_{j+1}^* = v^{t_j}(\theta_j)$  $v^{\bar{t}_j}(\theta_{j+1};\theta_j) > 0$ . Moreover,  $p_K^* = v^{\bar{t}_K}(\theta_K) \geq 0$  by assumption. Therefore,  $p^*$  is a valid price vector.

It is clear that statement [\(b\)](#page-5-2) implies statement [\(a\).](#page-5-3) The proof is complete if we can show that statement [\(a\)](#page-5-3) implies statement [\(c\)](#page-5-4) and that statement (c) implies statement [\(b\).](#page-5-2)

**Proof for**  $(a) \implies (c)$  $(a) \implies (c)$  $(a) \implies (c)$  Assume that q is implementable and let p be a price vector that implements q. Fix  $j, k \in \{1, ..., K\}$  such that  $j < k$ . By part [\(b\)](#page-3-5) of Corollary [4,](#page-3-0)  $(p, q)$  satisfies IC<sub>kj</sub> if and only if  $p_j - p_k \geq v^{t_k}(\theta_j; \theta_k) - v^{t_k}(\theta_k)$ . Note that

$$
p_j - p_k = \sum_{m=j}^{k-1} p_m - p_{m+1}
$$
  
\n
$$
\leq \sum_{m=j}^{k-1} \left[ v^{\bar{t}_m}(\theta_m) - v^{\bar{t}_m}(\theta_{m+1}; \theta_m) \right]
$$
 (by IC <sup>$\bar{t}_m$</sup>  <sub>$m,n+1$</sub> )  
\n
$$
= \sum_{m=j}^{k-1} p_m^* - p_{m+1}^*
$$
 (by the definition of  $p^*$ )  
\n
$$
= p_j^* - p_k^*.
$$
 (51)

Thus, we have  $p_j^* - p_k^* \ge p_j - p_k \ge v^{t_k}(\theta_j; \theta_k) - v^{t_k}(\theta_k)$ , that is,  $(p^*, q)$  satisfies  $IC_{kj}$ .

Assume  $q_0^h + q_0^l > 0$ . We can pick some  $t \in \{h, l\}$  such that  $q_0^t > 0$ . Fix  $j \in \{1, ..., K\}$ . As  $(p, q)$  satisfies  $IC_{0j}$ , it satisfies  $IC_{0j}^t$ , which is equivalent to

<span id="page-6-2"></span><span id="page-6-1"></span>
$$
v^t(\theta_j; \theta_0) - p_j \le 0. \tag{52}
$$

In [\(51\)](#page-6-1), if we set  $k = K$ , we have  $p_j - p_j^* \leq p_K - p_K^*$ . Moreover, as  $(p, q)$  satisfies  $\text{IR}_K$ , by the definition of  $p^*$ , we have  $p_K \leq v^{\tilde{t}_K}(\theta_K) = p_K^*$ . Therefore,  $p_j \leq p_j^*$  holds and by [\(52\)](#page-6-2), we have  $v^t(\theta_j;\theta_0) - p_j^* \leq 0$ , that is,  $(p^*,q)$  satisfies  $IC_{0j}^t$ . As the choice of t is arbitrary as long as  $q_0^t > 0$ , we have shown that  $(p^*, q)$  satisfies  $IC_{0j}$ .

We have shown that statement  $(a)$  implies statement  $(c)$ .

**Proof for**  $(c) \implies (b)$  $(c) \implies (b)$  $(c) \implies (b)$  Fix  $j, k \in \{1, ..., K\}$  such that  $j < k$ . By the definition of  $p^*$ , part [\(a\)](#page-3-3) of Corollary [4](#page-3-0) implies that  $(p^*, q)$  binds  $IC_{m,m+1}$  for every  $m \in \{j, \ldots, k-1\}$ . If  $q_j^l = 0$ , then the conditions of Lemma [10](#page-3-1) hold. If  $q_j^l > 0$ , then by assumption  $q_m^l > 0$ for every  $m \in \{j, \ldots, k-1\}$ , in which case the conditions of Lemma [10](#page-3-1) again hold. By Lemma [10,](#page-3-1)  $(p^*, q)$  satisfies  $IC_{jk}$ . Therefore,  $(p^*, q)$  satisfies every downward IC constraint.

By the definition of  $p^*$ , part [\(d\)](#page-3-4) of Corollary [4](#page-3-0) implies that  $(p^*, q)$  binds IR<sub>K</sub>. Fix  $k \in \{1, ..., K-1\}$ . If  $q_k^l > 0$ , then by assumption  $q_K^l > 0$ . Thus,  $q_k^l = 0$  or  $q_K^l > 0$ , that is, the conditions of Lemma [11](#page-4-0) hold. As  $(p^*, q)$  satisfies  $IC_{kK}$  and  $IR_K$ , by Lemma [11,](#page-4-0)  $(p^*, q)$  satisfies IR<sub>k</sub>. Therefore,  $(p^*, q)$  satisfies every IR constraint.

Assume that  $(p^*, q)$  satisfies  $IC_{kj}$  for any  $j, k \in \{1, ..., K\}$  such that  $j < k$ . By the definition of schemes,  $q_0^h + q_0^l \ge 0$  holds. If  $q_0^h + q_0^l = 0$ , then  $IC_{0j}$  is undefined for every  $j \in \{1, ..., K\}$ . In this case,  $(p^*, q)$  satisfies every constraint in the set of IC and IR constraints. For the case where  $q_0^h + q_0^l > 0$ , if additionally  $(p^*, q)$  satisfies  $IC_{0j}$ for every  $j \in \{1, ..., K\}$ , then again  $(p^*, q)$  satisfies every constraint in the set of IC and IR constraints. Overall, we have shown that  $p^*$  implements q.

We have shown that statement  $(c)$  implies statement  $(b)$ .

 $\Box$ 

# <span id="page-7-0"></span>**C.2 Proof of Proposition [3](#page--1-16)**

*Proof.* Assume that a scheme q is implementable and let  $p$  be a price vector that implements q.

We first show that every customer is in at most two priority passes. Towards a contradiction, assume that there exists  $t \in \{h, l\}$  and  $j, k, m \in \{1, ..., K\}$  such that  $j < k < m, q_j^t > 0, q_k^t > 0$ , and  $q_m^t > 0$ . Note that  $(p, q)$  satisfies  $IC_{mj}^t$  if and only if

<span id="page-7-1"></span>
$$
p_j - p_m \ge v^t(\theta_j; \theta_m) - v^t(\theta_m). \tag{53}
$$

However, because  $u^t$  is concave, we have

$$
p_j - p_m = p_j - p_k + p_k - p_m
$$
  
\n
$$
\leq v^t(\theta_j) - v^t(\theta_k; \theta_j) + v^t(\theta_k) - v^t(\theta_m; \theta_k)
$$
  
\n
$$
< v^t(\theta_j) - v^t(\theta_m; \theta_j)
$$
  
\n
$$
\leq v^t(\theta_j; \theta_m) - v^t(\theta_m),
$$
  
\n(by Claim 1'')  
\n(by Lemma 3'')

which contradicts [\(53\)](#page-7-1). Therefore, each customer type is in at most two priority passes.

We next show monotonicity. For this purpose, fix  $j \in \{1, ..., K\}$  such that  $q_j^l > 0$ . We first show that  $q_k^h = 0$  for every  $k \in \{j+1,\ldots,K\}$ . Towards a contradiction, assume that  $q_k^h > 0$  for some  $k \in \{j+1,\ldots,K\}$ . As  $q_j^l > 0$  and  $q_k^h > 0$ , both  $\mathrm{IC}_{jk}^l$ and  $IC_{kj}^h$  are defined. Note that

$$
v^{l}(\theta_j) - v^{l}(\theta_k; \theta_j) < v^{h}(\theta_j) - v^{h}(\theta_k; \theta_j) \quad \text{(by the definition of types)}
$$

<span id="page-8-0"></span>
$$
\leq v^h(\theta_j; \theta_k) - v^h(\theta_k). \tag{54}
$$

However, that  $(p, q)$  satisfies both  $IC_{jk}^l$  and  $IC_{kj}^h$  implies that

$$
v^h(\theta_j; \theta_k) - v^h(\theta_k) \le p_j - p_k \le v^l(\theta_j) - v^l(\theta_k; \theta_j),
$$

which contradicts [\(54\)](#page-8-0). Therefore, for every  $j \in \{1, ..., K\}$ ,  $q_j^l > 0$  implies  $q_k^h = 0$  for every  $k \in \{j+1,\ldots,K\}.$ 

We next show that  $q_0^h = 0$ . Towards a contradiction, assume  $q_0^h > 0$ . Fix  $t \in \{h, l\}$ such that  $q_{K-1}^t > 0$ . That  $(p, q)$  satisfies  $IC_{K-1,K}^t$  implies

$$
v^{t}(\theta_{K-1}) - p_{K-1} \ge v^{t}(\theta_{K}; \theta_{K-1}) - p_{K}.
$$

Because  $u^t$  is concave, by Lemma  $3''$  $3''$ ,

$$
v^t(\theta_{K-1}; \theta_K) - v^t(\theta_{K-1}) \ge v^t(\theta_K) - v^t(\theta_K; \theta_{K-1}).
$$

Adding up the two inequalities above, we obtain

<span id="page-8-1"></span>
$$
v^{t}(\theta_{K-1}; \theta_{K}) - p_{K-1} \ge v^{t}(\theta_{K}) - p_{K}.
$$
\n(55)

If  $j = K$ , then  $q_K^l > 0$  by the definition of j. If  $j < K$ , because  $q_j^l > 0$ , by our finding so far, the implementability of q implies  $q_K^h = 0$  and hence  $q_K^l > 0$ . In both cases,  $\text{IR}_K^l$ is defined. Note that we have

$$
v^{h}(\theta_{K-1}; \theta_{0}) - p_{K-1} = v^{h}(\theta_{K-1}; \theta_{K}) - p_{K-1}
$$
 (by Claim 1")  
\n
$$
\geq v^{t}(\theta_{K-1}; \theta_{K}) - p_{K-1}
$$
 (by the definition of types)  
\n
$$
\geq v^{t}(\theta_{K}) - p_{K}
$$
 (by the definition of types)  
\n
$$
\geq v^{l}(\theta_{K}) - p_{K}
$$
 (by the definition of types)  
\n
$$
\geq 0.
$$
 (by IR<sup>l</sup><sub>K</sub>) (56)

In [\(56\)](#page-8-2), if  $t = l$ , then  $v^h(\theta_{K-1}; \theta_K) - p_{K-1} > v^t(\theta_{K-1}; \theta_K) - p_{K-1}$ ; if  $t = h$ , then  $v^t(\theta_K) - p_K > v^l(\theta_K) - p_K$ . Thus, at least one of the inequalities in [\(56\)](#page-8-2) must be strict, which means that if  $q_0^h > 0$ ,  $(p, q)$  would not satisfy I $C_{0, K-1}^h$ , a contradiction. Therefore,  $q_0^h = 0$ .

We have shown that  $q$  is monotone.

This completes the proof.

<span id="page-8-2"></span> $\Box$ 

#### **C.3 Proof of Theorem [4](#page--1-15)**

Since q is regular, the conditions of Lemma [12](#page-5-0) hold. By the lemma, q is implementable if and only if  $p^*$  implements q. Fix  $j, k \in \{1, ..., K\}$  such that  $j < k$ . That  $(p^*, q)$ satisfies IC<sub>kj</sub> is equivalent to  $v^{t_k}(\theta_j;\theta_{j+1}) - v^{t_k}(\theta_k) \leq p_j^* - p_k^*$ . We have

$$
p_j^* - p_k^* = \sum_{m=j}^{k-1} p_m^* - p_{m+1}^*
$$
  
= 
$$
\sum_{m=j}^{k-1} v^{\bar{t}_m}(\theta_m) - v^{\bar{t}_m}(\theta_{m+1}; \theta_m)
$$
 (by the definition of  $p^*$ )  
= 
$$
\sum_{m=j}^{k-1} \beta^{\bar{t}_m} \left[ v(\theta_m) - v(\theta_{m+1}; \theta_m) \right].
$$
 (by the definition of multiplicative case)

Therefore, by the definition of the multiplicative case,  $(p^*, q)$  satisfies  $IC_{kj}$  if and only if

<span id="page-9-0"></span>
$$
\beta^{\underline{t}_k} \left[ v(\theta_j; \theta_{j+1}) - v(\theta_k) \right] \le \sum_{m=j}^{k-1} \beta^{\bar{t}_m} \left[ v(\theta_m) - v(\theta_{m+1}; \theta_m) \right]. \tag{57}
$$

If  $j = k - 1$ , then the regularity of q only admits the following two cases:  $\bar{t}_j = t_k$ ;  $\bar{t}_j = h$  and  $\underline{t}_k = l$ . In the case where  $\bar{t}_j = \underline{t}_k$ , [\(57\)](#page-9-0) is equivalent to

<span id="page-9-1"></span>
$$
v(\theta_{k-1}; \theta_k) - v(\theta_k) \le v(\theta_{k-1}) - v(\theta_k; \theta_{k-1}),
$$
\n(58)

which holds since by  $(16)$  and  $(17)$  in the proof of Theorem [2,](#page--1-23) the linearity of u implies that  $v(\theta_{k-1}) - v(\theta_k; \theta_{k-1}) = v(\theta_{k-1}; \theta_k) - v(\theta_k)$ . In the case where  $\bar{t}_j = h$  and  $\underline{t}_k = l$ , [\(57\)](#page-9-0) is equivalent to

$$
v(\theta_{k-1}; \theta_k) - v(\theta_k) \leq \beta \left[ v(\theta_{k-1}) - v(\theta_k; \theta_{k-1}) \right],
$$

which is implied by [\(58\)](#page-9-1) because  $v(\theta_{k-1}) - v(\theta_k; \theta_{k-1}) > 0$  holds by Claim [3](#page-6-0)" in the proof of Lemma [12](#page-5-0) and  $\beta \ge 1$  holds by definition. Therefore, if  $j = k - 1$ , then  $(p^*, q)$ satisfies  $IC_{ki}$ .

If  $j < k - 1$  (which is possible since  $K > 2$ ), by the regularity of  $q, \bar{t}_j = h$  and  $t_k = l$ . For this case, in [\(57\)](#page-9-0),  $\beta^{t_k} = 1$  and  $\beta^{\bar{t}_m} = \beta$  for at least one  $m \in \{j, \ldots, k-1\}$ . Therefore, in this case,  $IC_{kj}$  in [\(57\)](#page-9-0) can be equivalently written in the form  $\beta \geq \underline{\beta}_{kj}$ for some  $\underline{\beta}_{kj}$  whose value is independent of  $\beta$ .

Let  $\underline{\beta} = \max\{\underline{\beta}_{kj} : j, k \in \{1, ..., K\}, j < k-1\}$ . We observe that  $\underline{\beta}$  is independent of  $\beta$ . Note that [\(57\)](#page-9-0) holds for any  $j, k \in \{1, ..., K\}$  such that  $j < k$  if and only if  $\beta \geq \beta$ . Therefore, by Lemma [12,](#page-5-0) q is implementable if and only if  $\beta \geq \beta$ .

To see that  $\beta > 1$ , consider IC<sub>31</sub> with respect to  $p^*$ , which is defined since  $K > 2$ . The regularity of q implies that  $\bar{t}_1 = h$  and  $\underline{t}_3 = l$ . In this case, by [\(57\)](#page-9-0),  $(p^*, q)$  satisfies  $IC_{31}$  if and only if

<span id="page-10-0"></span>
$$
v(\theta_1; \theta_2) - v(\theta_3) \le \beta \left[ v(\theta_1) - v(\theta_2; \theta_1) \right] + \beta^{\bar{t}_2} \left[ v(\theta_2) - v(\theta_3; \theta_2) \right],\tag{59}
$$

which implies a lower bound on  $\beta$ . Because  $\beta \geq \beta^{\bar{t}_2}$  and the right-hand side of [\(59\)](#page-10-0) is increasing in both  $\beta$  and  $\beta^{\bar{t}_2}$ , if [\(59\)](#page-10-0) holds for some  $\beta \leq 1$ , then (59) must hold for  $\beta = \beta^{\bar{t}_2} = 1$ . Note that [\(59\)](#page-10-0) with  $\beta = \beta^{\bar{t}_2} = 1$  is equivalent to

$$
v(\theta_1) - v(\theta_1; \theta_2) \ge v(\theta_2; \theta_1) - v(\theta_2) + v(\theta_3; \theta_2) - v(\theta_3),
$$

which does not hold because  $v(\theta_1) - v(\theta_1; \theta_2) \le v(\theta_2; \theta_1) - v(\theta_2)$  by Lemma [3](#page-0-5)'' and  $v(\theta_3;\theta_2) - v(\theta_3) > 0$  by Claim [1](#page-0-4)''. Thus, [\(59\)](#page-10-0) does not hold for  $\beta \leq 1$ . Therefore, the lower bound on  $\beta$  implied by [\(59\)](#page-10-0) must be strictly larger than 1, and hence  $\beta > 1$ .

#### **C.4 Proof of Proposition [4](#page--1-14)**

By the regularity of q and Lemma [12,](#page-5-0) we can check the implementability of q by  $p^*$  as defined in the lemma. If  $K > 2$ , then at least one customer type has customers in two different priority passes, which together with the assumption that  $N > 2$  makes q not implementable by Theorem [1.](#page--1-24)

Assume instead  $K = 2$ . Because  $q_0^h = q_0^l = 0$  by the regularity of q, if  $0 < q_j^t < N^t$ for some  $j \in \{1,2\}$  and  $t \in \{h, l\}$ , then  $q_k^t > 0$  for some  $k \in \{1, 2\}$  such that  $k \neq j$ , which together with the assumption that  $N > 2$  makes q not implementable by Theorem [1.](#page--1-24) Therefore, since  $K = 2$ , if q is implementable, then  $q_i = N^h$  and  $q_k = N^l$ for some  $j, k \in \{1, 2\}$  such that  $j \neq k$ . Moreover, by Proposition [3,](#page--1-16) we have  $q_1 = N^h$ and  $q_2 = N^l$  if q is implementable.

Now assume  $q_1 = N^h$  and  $q_2 = N^l$ . By the regularity of q and Lemma [12,](#page-5-0) q is implementable if and only if  $p^*$  satisfies IC<sub>21</sub>, that is,  $p_1^* - p_2^* \geq v^l(\theta_1; \theta_2) - v^l(\theta_2)$ . By the definitions of multiplicative two-type case and  $p^*$ , we have  $p_1^* - p_2^* = \beta \left[ v(\theta_1) - v(\theta_2; \theta_1) \right]$ and  $v^l(\theta_1;\theta_2) - v^l(\theta_2) = v(\theta_1;\theta_2) - v(\theta_2)$ . Therefore,  $(p^*,q)$  satisfies IC<sub>21</sub> if and only if

$$
\beta[v(\theta_1)-v(\theta_2;\theta_1)] \ge v(\theta_1;\theta_2)-v(\theta_2),
$$

which holds if and only if  $\beta \geq \beta$ , where  $\beta = \frac{v(\theta_1, \theta_2) - v(\theta_2)}{v(\theta_1, \theta_1) - v(\theta_2, \theta_2)}$  $\frac{v(\theta_1;\theta_2)-v(\theta_2)}{v(\theta_1)-v(\theta_2;\theta_1)}$ . Thus, q is implementable if and only if  $K = 2$ ,  $q_1 = N^h$ ,  $q_2 = N^l$ , and  $\beta \geq \beta$ . Lastly, because  $N > 2$ , by Lemma  $3''$  $3''$ , the strict concavity of u implies  $\beta > 1$ .

#### **C.5 Proof of Proposition [5](#page--1-17)**

If  $K = 1$ , q is the unique regular scheme, and it is implemented by  $p = v^l(\theta_1) \geq 0$ .

Assume  $K > 1$ . By the regularity of q and Lemma [12,](#page-5-0) q is implementable if and only if  $p^*$  as defined in the lemma implements q. By the definition of  $p^*$ ,  $(p^*, q)$  satisfies IC<sub>j+1,j</sub> for  $j \in \{1, ..., K-1\}$  if and only if

<span id="page-11-0"></span>
$$
\beta^{\bar{t}_j} \left[ v(\theta_j) - v(\theta_{j+1}; \theta_j) \right] \ge \beta^{t_{j+1}} \left[ v(\theta_j; \theta_{j+1}) - v(\theta_{j+1}) \right],\tag{60}
$$

where  $\beta^h = \beta$  and  $\beta^l = 1$ . Because u is linear, by [\(16\)](#page--1-21) and [\(17\)](#page--1-22),  $v(\theta_j) - v(\theta_{j+1}; \theta_j) =$  $v(\theta_j;\theta_{j+1}) - v(\theta_{j+1})$ . Moreover, as  $\beta^{\bar{t}_j} \geq \beta^{t_{j+1}}$  by the regularity of q, [\(60\)](#page-11-0) holds, that is,  $(p^*, q)$  satisfies  $IC_{j+1,j}$ . Thus, q is implementable if  $K = 2$ .

Assume  $K > 2$ . Fix  $k \in \{1, ..., K-2\}$  and  $j \in \{1, ..., k\}$ . It remains to show that  $(p^*, q)$  satisfies  $IC_{k+2,j}$ . Towards this end, note that the regularity of q implies that  $q_{k+2}^h = 0$ . Therefore, by part [\(b\)](#page-3-5) of Corollary [4,](#page-3-0)  $(p^*, q)$  satisfies  $IC_{k+2,j}$  if and only if  $p_j^* - p_{k+2}^* \ge v(\theta_j; \theta_{k+2}) - v(\theta_{k+2})$ , which by the definition of  $p^*$  is equivalent to

<span id="page-11-1"></span>
$$
\sum_{m=j}^{k+1} \left[ v^{\bar{t}_m}(\theta_m) - v^{\bar{t}_m}(\theta_{m+1}; \theta_m) \right] - \left[ v(\theta_j; \theta_{k+2}) - v(\theta_{k+2}) \right] \ge 0. \tag{61}
$$

Let  $d = u_1 - u_2$ . Because each base utility function is linear, we have

$$
v^{\bar{t}_m}(\theta_m) - v^{\bar{t}_m}(\theta_{m+1}; \theta_m) = \frac{\beta^{\bar{t}_m}}{2} (u_{Q_{m-1}(q)+1} + u_{Q_m(q)}) - \frac{\beta^{\bar{t}_m}}{2} (u_{Q_m(q)} + u_{Q_{m+1}(q)})
$$
  
= 
$$
\frac{\beta^{\bar{t}_m} d}{2} (q_m + q_{m+1} - 1)
$$

for each  $m \in \{j, \ldots, k+1\}$ , and

$$
v(\theta_j; \theta_{k+2}) - v(\theta_{k+2}) = \frac{1}{2} (u_{Q_{j-1}(q)+1} + u_{Q_j(q)+1}) - \frac{1}{2} (u_{Q_{k+1}(q)+1} + u_{Q_{k+2}(q)})
$$
  
= 
$$
\frac{d}{2} \left( q_j + q_{k+2} - 1 + 2 \sum_{m=j+1}^{k+1} q_m \right).
$$

Therefore, [\(61\)](#page-11-1) is equivalent to

<span id="page-11-2"></span>
$$
\sum_{m=j}^{k+1} \frac{\beta^{\bar{t}_m}}{2} (q_m + q_{m+1} - 1) - \frac{1}{2} \left( q_j + q_{k+2} - 1 + 2 \sum_{m=j+1}^{k+1} q_m \right) \ge 0.
$$
 (62)

By the regularity of q,  $q_k^l = 0$ , and hence  $\beta^{\bar{t}_j} = \cdots = \beta^{\bar{t}_k} = \beta^h = \beta > 1$  and  $\beta^{\bar{t}_{k+1}} \geq 1$ , which together imply that the left-hand side of [\(62\)](#page-11-2) is increasing in  $q_m$  for  $m \in \{j, \ldots, k+2\}$ . Thus, [\(62\)](#page-11-2) is implied by the following inequality:

$$
\frac{\beta}{2}(k+1-j)(2\underline{m}-1) + \frac{1}{2}(2\underline{m}-1) - \frac{1}{2}[2\underline{m}(k+2-j)-1] \ge 0,
$$

where  $\underline{m} = \min_{1 \leq k \leq K} (q_k^h + q_k^l)$ . This inequality is equivalent to

<span id="page-12-0"></span>
$$
\beta(k+1-j)(2\underline{m}-1) + (2\underline{m}-1) - [2\underline{m}(k+2-j) - 1] \ge 0.
$$
 (63)

Now assume  $q_k^h + q_k^l \geq \frac{\beta}{2(\beta-1)}$  for every  $k \in \{1, ..., K\}$ , which is equivalent to  $\underline{m} \geq \frac{\beta}{2(\beta-1)}$ . We will show that q is implementable. Since  $\underline{m} \geq \frac{\beta}{2(\beta-1)}$ , the left-hand side of  $(63)$  is weakly decreasing in j. Therefore, the left-hand side of  $(63)$  weakly decreases if we set  $j = k$  since  $j \leq k$  by definition. Thus, to show that [\(63\)](#page-12-0) holds, it suffices to show that it holds with  $j = k$ , that is, [\(63\)](#page-12-0) is implied by:

$$
\beta(2\underline{m}-1) + (2\underline{m}-1) - (4\underline{m}-1) \ge 0,
$$

which holds for  $\underline{m} \geq \frac{\beta}{2(\beta-1)}$ . We have shown that  $(p^*, q)$  satisfies  $IC_{k+2,j}$  for any  $j, k \in \{1, \ldots, K-2\}$  such that  $j \leq k$ . Therefore,  $(p^*, q)$  satisfies  $IC_{kj}$  for any  $j, k \in \{1, \ldots, K\}$  such that  $j < k$ . Thus, by Lemma [12,](#page-5-0) q is implementable.

Overall, for every  $K \geq 1$ , q is implementable. This completes the proof.

## **C.6 Proof of Proposition [6](#page--1-18)**

Because  $K > 2$ , by the regularity of q, we can find  $k \in \{1, ..., K-2\}$  such that  $q_k^l = q_{k+2}^h = 0$ . By Lemma [12,](#page-5-0) q is implementable if and only if  $p^*$  as defined in the lemma implements q. By the definition of  $p^*$  and the assumption that  $q_k^l = q_{k+2}^h = 0$ ,  $(p^*, q)$  does not satisfy  $IC_{k+2,k}$  if and only if

$$
\underbrace{\beta \left[ v(\theta_k) - v(\theta_{k+1}; \theta_k) \right]}_{p_k^* - p_{k+1}^*} + \underbrace{\beta^{\bar{t}_{k+1}} \left[ v(\theta_{k+1}) - v(\theta_{k+2}; \theta_{k+1}) \right]}_{p_{k+1}^* - p_{k+2}^*} - \left[ v(\theta_k; \theta_{k+2}) - v(\theta_{k+2}) \right] < 0,
$$

where we let  $\beta^h = \beta$  and  $\beta^l = 1$ . By the linear multiplicative setup, the above inequality is equivalent to

<span id="page-12-1"></span>
$$
\frac{\beta}{2}(q_k + q_{k+1} - 1) + \frac{\beta^{\bar{t}_{k+1}}}{2}(q_{k+1} + q_{k+2} - 1) - \frac{1}{2}(q_k + 2q_{k+1} + q_{k+2} - 1) < 0. \tag{64}
$$

The left-hand side of [\(64\)](#page-12-1) is increasing in  $\beta^{\bar{t}_{k+1}}$ ,  $q_k$ ,  $q_{k+1}$ , and  $q_{k+2}$ . Specifically, if we set  $q_k$ ,  $q_{k+1}$ , and  $q_{k+2}$  to  $\bar{M} := \max_{1 \leq k \leq K} (q_k^h + q_k^l)$  and  $\beta^{\bar{t}_{k+1}}$  to  $\beta$ , the left-hand side of [\(64\)](#page-12-1) weakly increases. Therefore, [\(64\)](#page-12-1) is implied by

<span id="page-13-0"></span>
$$
\frac{\beta}{2}(2\bar{M}-1) + \frac{\beta}{2}(2\bar{M}-1) - \frac{1}{2}(4\bar{M}-1) < 0. \tag{65}
$$

Now assume  $q_k^h + q_k^l < \frac{\beta - \frac{1}{2}}{2(\beta - 1)}$  for every  $k \in \{1, ..., K\}$ , which is equivalent to  $\bar{M} < \frac{\beta - \frac{1}{2}}{2(\beta - 1)}$ . Note that [\(65\)](#page-13-0) is equivalent to  $\bar{M} < \frac{\beta - \frac{1}{2}}{2(\beta - 1)}$ . Thus,  $(p^*, q)$  does not satisfy  $IC_{k+2,k}$ . Therefore, by Lemma [12,](#page-5-0) q is not implementable.